

QUALITY POLICY

In OSF PLASTIC, a company located in Arazuri (Navarra), we manufacture Plastic and silicone parts by injection for various industrial sectors such as: automotive, electrical, sanitary, industry. Taking the Deming cycle or PDCA cycle as an improvement model.

PLAN

We plan the development of new products to achieve every specific requirement of our clients (CSR's), legal, regulatory and those that our organization takes as necessary.

We plan the identification of objectives and goals, as well as the actions and resources for their achievement.

We plan actions to guarantee our manufacturing, measurement, and testing equipment in order to ensure the manufacture of products according to the specifications of our clients and the required quality.

We plan the training and communication of our human and technical team focusing the prevention of defects and their active participation in the whole system processes.

DO

Quality technical products that ensure compliance with the requirements established with our clients and other applicable ones.

With reactivity, proactivity and quick response.

Creating external synergies with our customers and suppliers and internal synergies with our staff.

CHECK

The results on the objectives and quality goals, indicators of the processes and products.

The satisfaction of our customers and our human team.

Our system, processes, and products throughout internal and external audits.

ACT

Permanently our management through the opening of opportunities for high improvement.

Day by day with the contributions and suggestions of our staff.

According to the needs and expectations of our clients and other interested parties through the continuous training of our team.

Through the implementation of improvement projects and permanent collaboration with customers, suppliers, and other interested parties.

The Management of OSF PLASTIC declares this policy of mandatory compliance among all its staff and makes it available to all interested parties through its publication and dissemination.

Arazuri, 13th October 2022

Signed:

Eric Ollacarizqueta